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8 Tips to Orchestrate Hyperautomation in Your Organization

Learn what it takes to achieve greater harmony in your business and innovate with hyperautomation.

IT leaders know that digital transformation is essential to business, but technology is evolving rapidly—how does your organization keep up? Hyperautomation helps you stay in tune, providing a framework for your business to streamline operations and thrive. Hyperautomation initiatives vary in size and scope and are being implemented across a wide range of industries, from financial services and retail to telecommunications and healthcare.

80%
OF ORGANIZATIONS
WILL HAVE HYPERAUTOMATION ON THEIR TECHNOLOGY ROADMAP WITHIN THE NEXT 24 MONTHS.[1]

*"Whether implementing a chatbot, AI or other **automation technology**, it's critical to understand what that implementation means for your customer. Then you can work to influence and shape the adoption of the tools that will **drive efficiency in your business**."*

Erin McMahon
Director, Digital Workplace Services, TEKsystems

When launching hyperautomation in your organization, here are some tips and best practices to consider:

Develop clear business objectives: Clearly define your organization's goals and objectives. Identify the specific processes, tasks or areas where automation can bring the most value.

Take a collaborative approach: Involve employees from various departments to gather insights and ideas. Engage cross-functional teams, including IT, operations and business units, to ensure a holistic approach to automation execution.

Start small and scale gradually: Begin with pilot projects or smaller automation initiatives to validate the effectiveness of your automation strategy. Once successful, expand and scale automation efforts across the organization.

Build an automation roadmap: Develop a roadmap that outlines the sequence of automation initiatives, prioritizes processes and sets achievable milestones. This roadmap will guide your organization through the implementation process.

Empower your employees: Provide proper training and support to employees affected by automation. Help them understand the benefits and how automation can enhance their work. Encourage upskilling and reskilling to ensure a smooth transition.
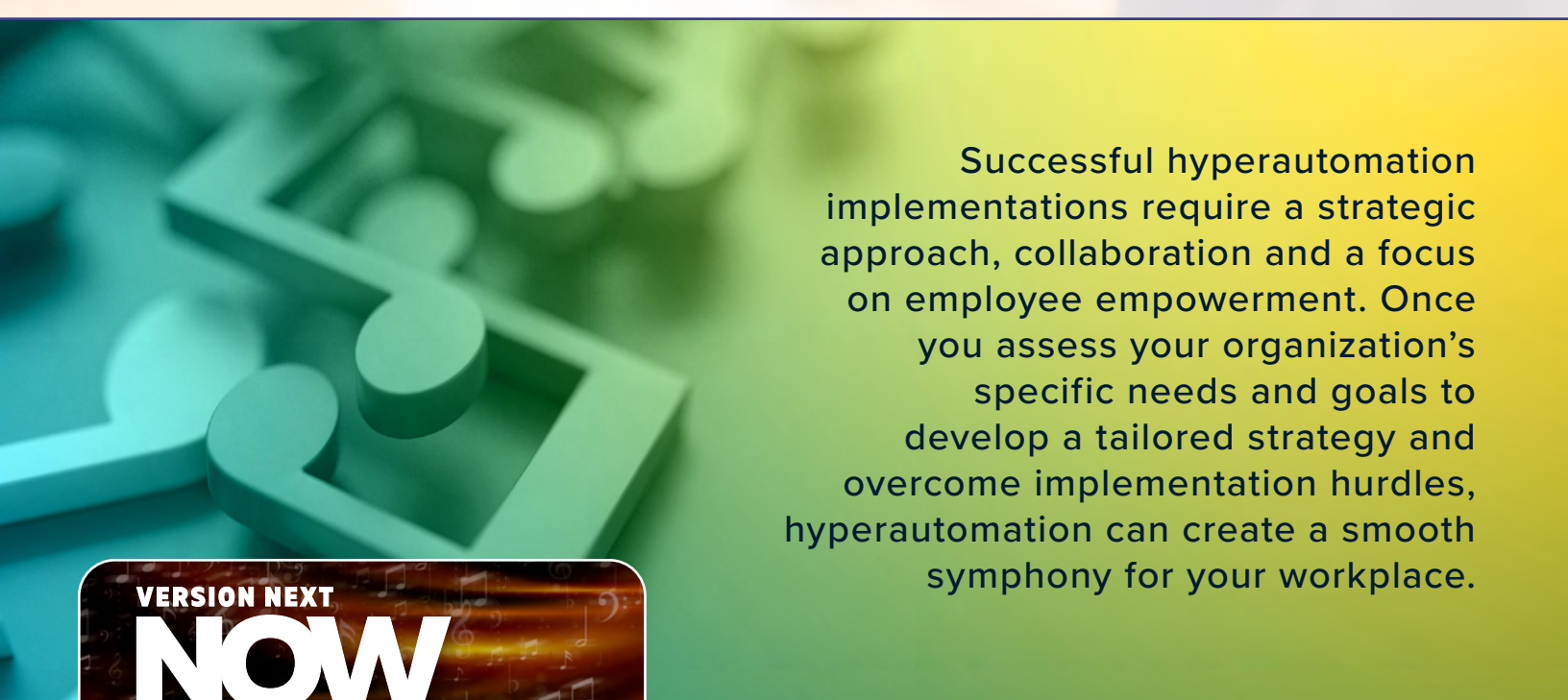
Consider change management: Execute effective change management practices to address any potential resistance or challenges from employees. Clearly communicate the purpose of automation, involve employees in decision-making and provide ongoing support throughout the transition.

Foster a culture of innovation: Hyperautomation is not a one-time project; it's an ongoing journey toward enterprise digital transformation. Encourage a culture of innovation and continuous improvement within your organization. Empower employees to identify automation opportunities and contribute ideas for process optimization.

Demand strong data governance: Data is an enterprise-wide asset that plays a crucial role in automation and decision-making. Establish policies and mechanisms to control and protect it.

Successful hyperautomation implementations require a strategic approach, collaboration and a focus on employee empowerment. Once you assess your organization's specific needs and goals to develop a tailored strategy and overcome implementation hurdles, hyperautomation can create a smooth symphony for your workplace.

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Editor's Note: Content curated from TEKsystems' feature publication, Version Next, Now | Mastering the Orchestration of Hyperautomation: From Chaos to Concerto

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Sources
1. New Research Shows Automation Demand Surged in More Than 90% of Companies, Salesforce

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