



Case Study

A global leader in management and technology consulting fulfilled contractual requirements with single resource provider for administrative, technical and training support, engineering development, execution and integration service

Client:

A Global Leader in Management and Technology Consulting

Industry:

Government

Service Offering:

Staffing Services

- Infrastructure Staffing Services



The Program: This global leader in management and technology consulting has a contract for a global public-key infrastructure security initiative supporting the Air Force's implementation of the DOD Class 3 Public Key Infrastructure (PKI), which is designed to strengthen the information assurance posture of the Defense Information Infrastructure (DII).

The Air Force Electronic Systems Center (ESC), Information Assurance (IA) and Product Area Directorate (PAD) required a contractor to provide: administrative support for new system program office (SPO), training support for local registration authority (LRA) personnel, technical support for implementing DOD PKI for the Air Force and technical support for implementing Air Force applications, engineering services, integration of future DOD PKI architectures, and development and execution of application testing.

The Scope: The implementation required face-to-face verification for a targeted population of over 700,000 personnel and a desktop upgrade of middleware software and card-reader hardware estimated at over 600,000 user workstations worldwide (the vast majority located in CONUS) with a DOD milestone for completion in 18 months. Due to the nationwide scope of the implementation, the prime contractor would incur significant travel and expense costs associated with a large traveling implementation team.

The Support: As a premier technology staffing and services provider, TEKsystems® had the ability to provide technically proficient, professional resources with security clearance "just in time" across the United States. This proved to be a cost-effective and productive benefit for the prime contractor. TEKsystems provided over 115 contract employees at over 50 Air Bases across the continental United States and continues to support the Air Force today via its prime contractor.



The Result: TEKsystems evolved into the #1 subcontractor, garnering almost 20% of the local resources required for total implementation. Skills provided were Verifying Officials (VOs) and Middleware and Reader installation technicians (M&Rs). Both the prime contractor and the Air Force have continually expressed, verbally and in writing, their appreciation for TEKsystems' service and dedication to the task.

The Technology: Middleware software and card-reader hardware