



Case Study

One of the world's largest financial institutions' mission critical, high-risk deliverable required urgent, technically proficient response

Client:

One of the World's Largest
Financial Institutions

Industry:

Financial Services

Service Offering:

Component Services

- Deployment Services
- Moves, Adds, and Changes



The Situation: One of the world's largest financial institutions was moving its trading floor to a new location. Timing was crucial, as the trading floor needed to remain fully operational during the regular work week hours of the stock exchange. The client planned to perform the project during off-peak hours, which posed a staffing and execution challenge for its internal information technology workforce.

The Challenge: Due to extreme time sensitive issues, the client was looking for a service provider with the resources and sense of urgency to successfully complete the project during the weekend hours. Qualified professionals needed to be readily-available and poised to work under the rigid deadline. The client was looking for assurance that its day-to-day business operations would not be affected and that the trading floor would be fully equipped by Monday mornings.

The Response: With the support of a nationwide recruiting force behind it and an esteemed IMAC project resume, TEKsystems® was selected to perform the mission critical objective. TEKsystems quickly recruited and professionally screened a team of technical deployment technicians. Over the course of four months, the team worked as needed during the weekend hours to efficiently move more than 600 seats. The team continued to supplement the client's internal support group with direct support for all relocation activities within the trading environment.

The Result: As a premier provider of technology staffing and services, TEKsystems performed the high risk project without error and the client's trading floor was in business order on schedule. TEKsystems' efficient timing and coordination of project resources freed the client to focus on its core competencies. The client placed significant trust and confidence in TEKsystems' ability to handle proprietary, confidential data and expressed satisfaction with the project's outcome. TEKsystems' proficiency and responsiveness on this assignment has led to additional project engagements with the client.