



Case Study

Previous relationship proves beneficial in inventory of more than 10,000 assets in three weeks for large government integrator and its customer, the FCC

Client:

A Large Government Integrator and its Customer, the Federal Communications Commission (FCC)

Industry:

Government Services

Service Offering:

Component Services

- Asset Inventory Services
- External Inventory Services



The Program: A large government integrator has an ongoing relationship with the Federal Communications Commission (FCC) to provide an array of technology services. The FCC is the government agency tasked with overseeing and regulating communications, including broadcast and Internet communications. Since 2002, TEKsystems® has been the trusted annual inventory provider for the client as it delivers these services to the FCC.

The Scope: In June 2006, the client again asked TEKsystems to assist with the cycle inventory and baseline of all the FCC's technology equipment. Computers, servers, laptops, monitors, printers, routers, hubs, and over 200 types of other voice, data, communication, and office assets – with a net book value of close to 50 million dollars at time of purchase – were to be inventoried and compared to the client's stock from previous years. At the conclusion of the inventory, TEKsystems provided a final data and reconciliation report that showed the validated assets, the newly deployed assets, the moved assets, and the missing assets. The inventory included both active and idle assets, and it serves as an annual system for checks and balances to verify inventory. In addition, a precise record was imperative for the client and the FCC to accurately prepare their financial reports and budgets for 2007.

The Support: As the recurring provider of these services, TEKsystems, a leading provider of technology staffing and services, was able to draw on its prior FCC inventory records and institutional knowledge of the FCC's technology environment to efficiently perform the engagement. With a team of six technicians using handheld scanners with pre-loaded inventory data from the previous year, TEKsystems worked at the client's two Washington, D.C. locations to inventory more than 10,000 technology assets. TEKsystems' existing knowledge of the client's environment and facilities shortened the project's learning curve allowing the team to complete the extensive task in a mere three weeks. The comprehensive external inventory underwent proper quality assurance and data scrubbing to ensure compliance with the requirements as set forth in the inventory.



The Result: TEKsystems' involvement saved the client and FCC valuable time, helping both prepare for an accurate budget planning session. TEKsystems' yearly cycle inventory and sure-up approach continues to save the customer the cost of devoting significant resources during the course of the year to tracking, updating, and validating the technology assets and their associated book value costs. Additionally, TEKsystems' official third party validation approach allows the client and FCC to write off discontinued assets from their books, to write down the depreciation of existing assets, and to validate costs on any newly deployed assets. TEKsystems' leading edge tools, processes, and familiarity with the pertinent technology assets facilitated the comparison between the client's current and past inventories and helped decrease costs in several areas. A previous business relationship with the client and knowledge of its environment allowed the project to be completed earlier than expected and under budget.

The Technology: TEKsystems used custom-programmed handheld scanners to gather data and internally developed a proprietary asset database to process the data. TEKsystems also used its extensive Quality Assurance office to scrub, normalize, and report on the data. All asset inventory information was entered directly into an Access™ database for delivery to the client.