



Case Study

Top five banking institution required streamlining and consolidation of multi-location database

Client:

One of the World's Largest
Financial Institutions

Industry:

Financial Services

Service Offering:

Component Services

- Asset Inventory Services



The Situation: This top five banking institution was interested in developing a master inventory database of its server assets which were housed in eight locations throughout the United States and Canada. Server costs had been steadily escalating and the client needed an accurate picture of its server environment. Servers that were not in use were to be identified and retired so cost savings could be achieved.

The Challenge: The client sought an outside service provider with the resources and abilities to perform physical and electronic asset inventory services. Approximately 7,000 server assets were to be cataloged by equipment type, operating software name, software version, and release date. The client needed a master list that could be incorporated easily into its existing proprietary database.

The Response: In addition to its nationwide recruiting coverage and ability to streamline such a laborious process, working with TEKsystems® held additional significant advantages. TEKsystems' experience in remarket, audit, disposal/recycle, asset management, and redeployment services would help the client tap into the value of idle or obsolete IT assets.

As a premier provider of technology staffing and services, TEKsystems locally recruited and thoroughly screened small teams of PC technicians to work under the guidance of a TEKsystems project manager who traveled from site to site. Over the course of four weeks, these teams tagged, barcoded, and inventoried the servers. Data was dropped nightly into a master database to provide a precise, real-time total.

The Result: Working with TEKsystems, the client was able to alleviate the hassle and expense of an asset inventory from its internal resources. This allowed the client to remain focused on its core business activities while gaining a clearer account of its server assets. TEKsystems' teams of locally recruited technicians saved the client from expensive travel costs and overtime work hours. The client was able to utilize the inventory information to consolidate data on multiple servers and retire those that were no longer in use. These seemingly minor infrastructure changes led to increased productivity and efficiency, and amounted to considerable financial savings for the client.