



## Case Study

A leading technology company and its customer, a major automotive company, incorporated a proprietary data management tool, ensuring automation of contingent labor administrative tasks within the prescribed deadline

### Client:

A Leading Technology Company  
and its Customer, A Major  
Automotive Company

### Industry:

Automotive

### Service Offering:

**Workforce Management Services**

- netCenter



**The Situation:** One of TEKsystems® foremost technology clients won a large service contract from a major automotive company to take over its North American Data Center. In order to meet project deliverables and deadlines, the client needed assistance in bringing in a large number of contingent workers.

**The Challenge:** TEKsystems was able to supply the client with over 40 Technical Professionals to assist with the project. However, the client wanted a more efficient process for tracking the hours the Technical Professionals worked. Due to the nature of the project, the Technical Professionals were assigned to different locations making it difficult to collect and approve time cards in an efficient manner. It was also important to the client that they see the amount of hours the Technical Professionals were putting into the project on a weekly basis per project, as well as billing information. In the past, this task was handled manually which increased costs and took management away from other duties. Without the appropriate tools, managing this aspect of the project would be very difficult from a budget perspective.

**The Response:** As a premier provider of technology staffing and services, TEKsystems provided its netCenter® Time and Expense<sup>SM</sup> offering. netCenter enabled the client to request resources and manage its contingent labor force, as well as generate reports and perform payroll functions online. It allowed the managers to directly pull the information they needed without involvement from TEKsystems.

In addition, netStatus<sup>SM</sup>, a module used for tracking technical costs and performance, was presented to the operations managers responsible for the project. Therefore, the client was given two tools that the competition could not provide and allowed them to focus their time on meeting objectives instead of processing time for their Technical Professionals.

**The Result:** netCenter allowed the client to automate administrative tasks and it gave them more visibility to make more informed decisions. This enabled the client to predict spending costs more accurately and improved the budgeting process. In addition, netStatus provided the on-site managers with the flexibility to change the reporting structure at their discretion and generate roll-up reports quickly. netCenter Time and Expense is still being utilized by the client today.

**The Technology:** netCenter Time and Expense, netStatus

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