



Case Study

A large automotive company based in Canada benefited from bundling of technology execution services, resolving their need for workstation standardization, asset inventory, and asset retirement

Client:

A Large Automotive Company
Based in Canada

Industry:

Manufacturing

Service Offering:

Component Services

- Deployment Services
- Technology Installations & Upgrades
- Asset Inventory Services



The Situation: Founded in 1969, the client is one of Canada's top five automobile manufacturers, as well as its largest retailer of motorcycles and ATVs, and one its largest power equipment/marine companies. The company needed to perform a workstation standardization of 930 units across three cities in Canada. The requirements included replacing workstations coming off lease, re-imaging some desktops and laptops, and installing software upgrades on others, while migrating all user data. The customer also needed a physical inventory of 1,400 IT assets to include workstations, servers, routers, hubs, and switches.

The Challenge: The client did not have the internal resources to support the workstation standardization and asset inventory activities without impacting its core mission. It turned to an outside source to perform these activities.

The Response: As a premier provider of technology staffing and services, TEKsystems® bundled its asset inventory, deployment, and asset retirement service capabilities to provide the client with a comprehensive and cost-effective service for its needs.

The Result: The close collaboration of the client and TEKsystems' project team contributed to the successful delivery of this project. Two of the technicians working on this project were interns for the client and provided firsthand knowledge of the client, its culture, and its requirements.

TEKsystems was able to overcome the technical and logistical challenges to successfully meet all of the client's requirements. Each of the seven divisions required a different image, and the schedule constraints changed throughout the course of the engagement. Despite changing parameters, TEKsystems' flexibility allowed for a quick response to the client's revised instructions, which kept the project on track for a successful and timely completion.

The Technology: TEKsystems proprietary project management methodology